

Comment  
Docket Number 02-278

Having a personal home or cell telephone is a service for which I pay for personal use as I see fit, under the law of course. It's not intended to be a sales conduit for business people to call me and solicit sales (**"when I don't want to be conducting business"**) interrupting me when I am eating, watching TV (where we get enough sales commercials already), unless I have initiated a request for the business call. My home is not the market place unless I choose to make it that way by me soliciting a business call from a business.

Businesses have business phones for the purpose of conducting business. Should I be allowed to constantly call them and discuss items or issues in which they are not interested or for which they are not in business. No it could be called telephone harassment in most if not all states.

More people would telephone businesses if talking to a real person was made easier. Most all businesses supporting this change to "Indiana's No Call List" have electronic answering devices that give a list of options such as press 1 for this then press 3 for this then hold for 5 to 10 minutes until an actual company employee can take your call.

Yet businesses try to hire "boiler room" services that know absolutely nothing about the product or service and try to lock you in to making a purchase for a product or service that you were not interested in enough to pursue purchasing directly from the business, because of their un-friendly answering system.

The Indiana "No Call List" is the strongest legislation in the country which is voluntary to join by state citizens whom do not want un-solicited business calls.

The FCC mission is to protect all citizens equally; is a majority of the citizens of Indiana complaining about Indiana's "No Call List"? No! Please do not weaken Indiana's "No Call List" law for a group of businesses whose solicitation is un-wanted.

However, if you chose to weaken Indiana's law, in the interest of equal protection please also require the personal home and cell phone numbers of the business executives to be provided to each customer so that we can telephone them directly and discuss their services while they are at home enjoying their private time with their family and **"don't want to be conducting business"**